



2015. Jul 10<sup>th</sup>

News Release

Nankai Electric Railway Co., Ltd

～New Project of the expansion of the inbound business～

**Tax-Free Counter will be set in the shopping center, Namba Parks, in Kansai**

Also planning to set in Namba City during this year.

Nankai Electric Railway Co. (Head office: Osaka Naniwa-ku/ President: Ajikita Mitsuhiro) based on the Medium-term management plan, Depth Development 113, that is currently being promoted, as one of the basic policy, Expansion of Kansai Airport Inbound Business, we are promoting various initiatives.

This time, as one part of various initiatives, in order to improve convenience of foreign tourists who visit Namba, we are planning to set Tax-Free Counter at our shopping center, Namba Parks.

Tax-Free Counter, is a new service according to the partial revision of consumption tax, etc. on this year April 1st. Before, tax refund procedure was held in each duty-free store in the shopping center. From now on, passport checking, making purchase record card and so on, tax refund procedure can be held in general at Tax-Free Counter.

In addition, in the same Namba area, Nankai Railway also plans to set Tax-Free Counter in 「Namba City」 during this year.

For details, refer to the attachment.



**Japan.**  
Tax-free  
Counter

【Source of Reference】 Blue Lights Club • Kinki Railway Press Club • Osaka Chamber of Commerce and Industry press conference • South Osaka Press Club

For inquiries

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## About Tax-Free Counter in Namba Parks

1. Date of Installation 2015. July 10<sup>th</sup>  
※ Also planning to install in Namba City this year

2. Position Information Counter at 2<sup>nd</sup> floor

### 3. Operation Form

After shopping at Tax-Free stores in Namba Parks, customers can directly go to Tax-Free Counter at second floor and get tax refund.

For tax refund, customers should reach the minimum of purchase amount. But every purchase amount at different Tax-Free stores can be calculated together.

It is expected that about 160 stores can perform their tax refund procedures at Tax-Free Counter.

### 4. Background of Installation

Till the end of June, 2015 there are 103 tax-free stores in Namba Parks and 75 tax-free stores in Namba City.

Under the previous system, it cost a lot of inconvenience of customers who have to get tax refund at each store. With the installation of Tax-Free Counter, we aim to provide a more convenient shopping system for foreign customers.

### 5. Other initiatives

- (1) According to many questionnaires, foreign customers always feel inconvenience of few Wi-Fi connection.

In order to meet the need, in this February our company participated the Osaka Tourism Bureau's new promotion, 「Osaka Free Wi-Fi」, also installed 8 access points in Namba City and Namba Parks. It's highly convenient for customers to use internet for free.

- (2) New service with the installation of Tax-Free Counter in Namba Parks from July 30<sup>th</sup> (Thursday), and Namba City from October 1<sup>st</sup> (Thursday), we will expand the multilingual service of our homepages in 4 languages.

