

## About the attempts for preventing the spread of infections of COVID-19

Our company is working on the attempts below in order to prevent the spread of infections of COVID-19 for all customers that use the railway service.

### 1. About Railway operation

- The Limited Express Rapid (Namba sta. – Kansai-Airport sta.) is suspended at the time written below.

	Weekdays	Holidays
Outbound (From Namba to Kansai-Airport)	Depart 8:30-16:30 <u>17 trains</u>	Depart 10:30-22:00 (Last train) <u>24 trains</u>
Inbound (From Kansai-Airport to Namba)	Depart 9:33-17:35 <u>17 trains</u>	Depart 11:35-22:55 (Last train) <u>24 trains</u>

- Please confirm our official website for current railway operations.

<https://www.traffic.nankai.co.jp/railinfo/02.html>

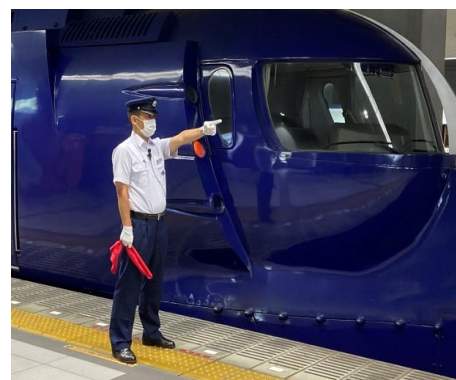
### 2. Our main attempts for preventing infections

- Our staff, including the station staff, train crew and any other staff that contacts with customers, are wearing face masks.
- Plastic sheets to prevent droplet infection of COVID-19 are established at ticket gate counters of the stations.
- Station facilities where are often touched are disinfected. (ex. handrails of staircases, waiting rooms, restrooms for customers, automatic ticket gates, automatic ticket machines)
- Antivirus / antibacterial sheets are put on touch panels of automatic ticket machines and fare-adjustment machines.
- Trains are ventilated by air conditioning and opening windows.
- Announcements about preventing COVID-19 infections are broadcasted at stations and trains.
- Antivirus / antibacterial process inside trains and disinfection of hanging straps and handrails by wiping is done.

#### ※ Circumstances about our staff not wearing face masks

We sometimes have difficulties when maintain devices such as train rails because of the heat while putting on face masks. There are times that our staff may put off their face masks after checking there are no customers nearby in order to prevent heat attacks.

Thank you for your understanding.





【Antivirus / antibacterial process inside trains】



【Stickers to show antivirus / antibacterial process is done】



【Disinfection by wiping】



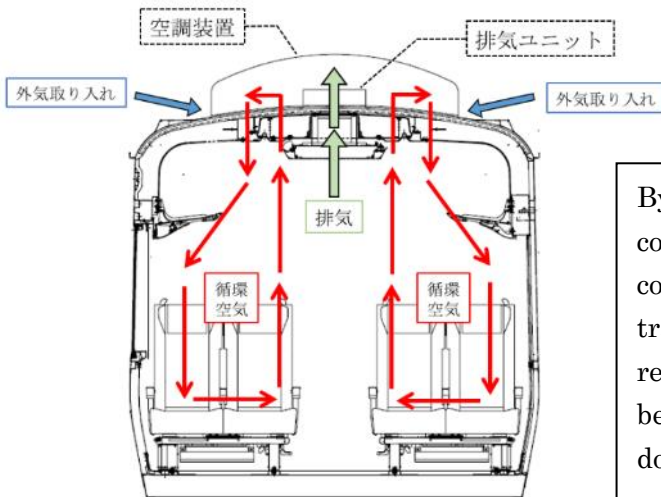
【Antivirus / antibacterial sheets on automatic ticket machines】



【Plastic sheets at ticket office】



【Disinfection at stations】



By putting inside air from outside using air conditioning, the air inside the train will be completely replaced in 3–8 mins at express trains and 3-10 mins in normal trains. The replacement of the air at normal trains will be much faster in order of open windows and doors.



こちらの窓を開けて換気しております  
ご協力お願いいたします  
We open this window and ventilating

※ About opening windows  
Thank you for your cooperation.  
We are opening windows for apx. 10 cm  
with these stickers on to ventilate the  
train.

### 3. Requests to customers

We kindly request customers who ride our vehicles to wear face masks and refrain talking inside the vehicle. Also please understand our attempts to ventilate the vehicle. We also appreciate teleworking and travel during non-peak hours.

#公共交通あんしん利用


**鉄道を安心してご利用いただくための**

# お客様への3つのお願い

For everyone's safety, passengers are requested to take the following precautions.

**✓ マスクを着用し、会話は控えめに**

Please wear a mask and refrain from talking while inside the car.



**✓ 車内換気へのご理解・ご協力を**

換気装置や空調装置・駅でのドア開放・窓開けにより、車内換気を実施しております  
※換気方法は車両によって異なります

Fresh air inside the car by using ventilators, air conditioners and opening doors and windows.



**✓ 混雑を避けた時間帯・車両でのご利用を**

テレワーク、時差出勤等へのご協力をお願いします

Please travel during non-peak hours by teleworking and staggering work hours.



**新型コロナウイルスの感染拡大防止にご理解とご協力をお願いします**  
Thank you for your cooperation in helping to stop the spread of COVID-19.

#### 鉄道連絡会

JR北海道・JR東日本・JR東海・JR西日本・JR四国・JR九州  
JR貨物・(一社)日本民営鉄道協会・(一社)日本モノレール協会  
(一社)日本地下鉄協会・(一社)公共交通事業協会  
(公財)鉄道貨物協会・第三セクター鉄道等協議会



国土交通省  
Ministry of Land, Infrastructure, Transport and Tourism

新型コロナウイルス感染症対策の  
鉄道利用者向け情報はこちら

